



## Starting your day

Please arrive at Re-Union's base at Falkirk beside the Union Inn, (FK1 4QU). Your day on Jaggy Thistle begins at 9:30am with an induction followed by setting off towards the Falkirk Wheel and cruising on the Union Canal. You must have returned to the top locks by 4pm in order to finish your day at 5:30pm.

## Arriving by car –

### Directions from Edinburgh

- Take the A8 for Glasgow and the West.
- At Newbridge roundabout take the M9 West for Stirling.
- Take the slip road off for Falkirk (**Junction 5**).
- Signs on the M9 indicate you should continue straight ahead for the Falkirk Wheel, **but if you do not leave the motorway at junction 5** you will end up at the wrong side of the canal.
- Once off at junction 5, follow the signs for the Falkirk Wheel/Mariner Centre, which will take you past Falkirk Football stadium and an ASDA distribution centre.
- This will eventually bring you to the Rosebank Beefeater restaurant.
- At the roundabout take a left and then at the mini roundabout turn right.
- The canal should now be on your right hand side. Continue straight through the next roundabout.
- At the next roundabout, turn right towards the canal.
- Turn first left before the bridge to park alongside the Union Inn.

### Directions from Glasgow

- Take the A80, to the north of Castlecary and join the M876 towards Stirling.
- Exit at Junction 1 and follow the signs for Falkirk – (it is a 'severe' left hand bend) take left at the junction.
- You will almost immediately come to a large roundabout and again follow the signs for Falkirk A883 (straight through).
- Approximately 4 kilometres on and you will see the new Falkirk Wheel Park & Ride area to your right and the new roundabout.
- Continue to drive through into Camelon until you reach the Mariner Centre (on left) and a large roundabout about 100 yards further on. From here drive straight on towards Falkirk town and until you reach the Rosebank Beefeater restaurant/ Premier Inn on your right.
- At this roundabout turn right then immediately right at the next roundabout, the canal should now be on your right hand side.
- Continue straight through the next roundabout
- At the next roundabout, turn right towards the canal.
- Turn first left before the bridge to park alongside the Union Inn.

## Train

There is a frequent train service to Falkirk from both Edinburgh and Glasgow (Queen Street station) and then a short taxi journey will bring you to the Union Inn, Camelon.

## Damages deposit

A refundable damage deposit of £100 will have been deducted when you paid for your booking. If not (for bookings made before April 2018) please remember to bring £100 cash with you on the day. Deposits will be refunded to you within 3 working days, provided the boat is returned on time and without any breakages or claims and in a clean and tidy state.

## Skipper for the day

At the start of the hire the two designated drivers will be given full instructions on how to safely operate the boat.





## Important information to remember

- Please check the time when you reach the top locks, you need to make sure you return back to this point by **4pm** to transit back down the Falkirk Wheel.
- Keep note of how far you travel and how long it takes, you will have the same journey back!

## Route and mooring information

- Once you pass through the top locks, cruise for approximately 15mins until you reach the aqueduct, pass over and turn right (available mooring area)
- Travel onwards towards the Falkirk Tunnel (approximately 30min cruising time) remember to turn on the **navigation light** and watch out for the water dripping from the tunnel roof – you might get wet!
- Next set of moorings are just past bridge 57 opposite towpath.
- If you need supplies, Tesco Superstore is just past bridge 56
- Large winding hole and mooring rings located just before bridge 52
- Bridge 51 – Vellore Road Bridge – Picnic Area
- **THIS IS THE FURTHEST POINT OF YOUR JOURNEY!**
- Approx time back to the top locks is 2.5hours

## TERMS AND CONDITIONS

### Booking

The booking contract is between you (the hirer) and Re-Union Canal Boats Ltd (the company) and is made under Scots Law. The contract is effective once a completed booking form signed by the hirer, together with full payment, is received by the company and a booking confirmation is issued.

### Prices and Payment

The booking confirmation is not an invoice.

Full payment must be made at the time of booking.

A £100 refundable damage deposit will be taken, either at time of booking or in cash on arrival and held against any damage to the boat and/or contents.

A further deposit may be required for single sex crews.

Deposits will be refunded not more than 3 working days after your booking, provided the boat is returned on time and without any breakages or claims and in a clean and tidy state.

Late return will be charged at £35.00 per hour or part thereof. Hirers must be 21 years or over.



### **Cancellation by You**

Notice to cancel your day hire booking must be given at least 14 days prior to the date of your boat hire to receive a full refund.

If your notice to cancel your day hire booking is received within 14 days we are only able to offer a full refund if we are able to re-let the boat.

To transfer your day hire booking to another date will incur an administration charge of £20.00.

Notify us by telephone and in writing if for any reason you wish to cancel your booking. Your cancellation will be acknowledged by us in writing.

### **Cancellation by Us**

If for any reason we require to cancel your booking, we will refund all payments made by you towards the boat hire in full, and the hirer shall have no further claim against the company.

### **Letting to Minors**

The company will not let narrowboats to a person less than 21 years of age. No person under 18 years of age may control the boat, unless under the direct and constant supervision of a responsible adult member of the party.

### **Damage Deposit**

A deposit of £100 will be taken at the time of booking (or on arrival in cash if the booking was made before April 2018). This will be returned in full when the boat is returned to base in a satisfactory condition, not more than 3 working days after your booking.

In the event of any damage, loss or accident to your boat or its inventory during your hire an appropriate deduction will be taken from the damage deposit.

Exclusions to the damage deposit scheme are damages resulting from excessive speed (reported or witnessed) - the limit is 4 miles per hour; malicious, negligent or intentional damage to the boat, its equipment, the waterway, other boats or structures; damage to the rudder or skeg due to cill damage in locks; and return of the boat in an unclean condition.

In the case of any of the above being reported, we shall claim the full cost of repairs, replacement or compensation.

### **Security**

Whenever you leave the boat, you should make sure that all doors are securely locked and all the contents left inside the secure cabin of the boat.

### **Repairs**

Repairs are our responsibility and should not be put into the hands of others without our authority.

### **Delays**

The company shall not be liable for any matters arising from any cause beyond the company's negligence or wilful defaults, including (without limitation) death or personal injury of hirers, their crew and passengers, loss or damage to property; non-fulfilment or interruption of the booking or delays; breakdowns; mechanical problems; defects damage; restriction on cruising; obstructions; repairs or damage to waterways; non-availability of routes; navigational works; storms; floods; drought; loss or shortage of water or other weather conditions; rationing, shortage or non-availability of fuel; or in respect of any consequential loss, damage, expense, injury or claim.



### **Insurance**

Hirers are recommended to take out personal insurance to cover against injury/loss of belongings.

### **Handover**

It is a requirement of Scottish Canals that boat handling instructions are given to at least two competent members of the crew who will be shown that the boat is in good working order.

These two competent people will be required to sign off a handover sheet on completion of the instruction session at the start of the hire stating that they understand the procedures for safe operation of the boat.

### **Safe Navigation**

Whilst in charge of the boat, the hirer is expected to take all reasonable care to ensure its safe navigation.

The appropriate navigation by-laws must be observed at all times, including those related to speed limit (4 m.p.h.) and cruising after dark, which is strictly forbidden. In the event of an accident, the hirer must immediately inform the company with full details, together with names and addresses of witnesses, and the name of any other boat involved. In no circumstances should any member of the party admit liability.

### **Towing**

Under no circumstances will the hirer allow the boat to be towed by any other boat, or use the boat to tow any other boat.

### **Hirer's Vehicles and Property**

Free parking is provided for the convenience of customers, but we must emphasise that we can accept no liability for loss or damage to customers' vehicles or their contents, unless proven to be caused by the negligence of Re-Union Canal Boats Ltd.

You are particularly advised not to leave valuables or readily portable items in your vehicles. Any items not wanted on the boat should be securely locked out of sight in your boot.

Property left on boats can only be returned after receipt of agreed postage and packaging charge. (Minimum charge £10).

### **Accommodation**

Boats cannot carry more than the licence permits – 8 people.

### **Pets**

Well behaved pets are welcome and will incur a cost of £20 per pet payable on arrival.

### **Hire Period – Collection and Return of Boat**

The hire period commences at 9.30am on day of hire and ends at 5.30pm on the same day.

### **Hirer's Special Responsibilities**

If there are any infirm or disabled members in the party, it is the hirer's responsibility to enquire from the company, when booking, as to the suitability of the boat or waterway. The company cannot guarantee that it will be able to help in every circumstance, but all practical consideration will be given.

### **Fuel, Gas, Pump Out Etc.**

The cost of diesel fuel is included in the price.



The boat is supplied with two bottles of gas, the cost of which is included in the price. Toilet tanks, when used in accordance with the relevant instructions in the boat manual, should have sufficient capacity for your hire.

### **Bar-B-Q's**

To comply with safety regulations, no Bar-B-Q's are to be used either inside or on deck.

### **Alcohol**

When skippering the boat avoid excessive consumption of alcohol.

### **Smoking**

Do not smoke inside boat.

### **Company Reservations**

We reserve the right to refuse to hand over the boat to any person whom, in our reasonable opinion, is not suitable to take charge of it. Examples for which the company may consider a person not suitable are age, ill health, disability, or suspected of being under the influence of alcohol or drugs. In this event, all money will be refunded in full and the hirer shall have no further claim against the company.

### **WEATHER CONDITIONS:**

Unfortunately the weather is outwith our control - if the management feels it would be unwise to sail due to adverse weather conditions we will give you as much notice as possible and offer to reschedule your trip or refund your fee.

### **Complaints Procedure**

It is the company's policy to respond to any complaint or problem which may arise, as soon as possible. Should a problem arise at the start of or during the course of your holiday, please contact the company immediately (you will be given a contact number which is available seven days a week).

### **Company Policy**

The company is proud of the fact that it operates to a very high standard and encourages customers to report any problems promptly. For health and safety reasons particularly, we encourage you to report problems as soon as possible. If any problem is not noticed when you take over the boat, you should telephone the company about this as soon as possible.

### **Late Return**

We will charge £35 per hour or part thereof for late return or late handover of the boat at the end of the hire.



# Jaggy Thistle Route Map



Please note the time when exiting the top lock. You will need to back at this top lock by 4pm for your passage back down the wheel.

Bridge 51  
Furthest point approx  
2.5 hours cruising back to  
the wheel

Bridge 51 is the furthest point from the wheel.  
It will take around 2.5 hours from this point to reach the top lock in Falkirk.